

# Product Retirement Notice

PRN # 12-04

January 24, 2012

## Honeywell Announces End of Life Plan for Dolphin® 7600 Series Mobile Computers

This notice serves as formal communication of Honeywell Scanning & Mobility's intent to discontinue the following product(s):

- Dolphin 7600 Gen II Mobile Computers

The list included at the end of this retirement notice attempts to identify all SKUs affected by the discontinuation of the Dolphin 7600. It is possible that some part numbers were missed in the list provided. Honeywell reserves the right to include omitted SKUs if they are related to the products listed above, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Honeywell representative for clarification.

### Recommended Replacement Products:

Honeywell understands that the retirement of certain products can create inconveniences within your operations. Honeywell offers a migration path from Dolphin 7600 devices to next-generation technology with Dolphin 6100, 6500, and 7800 series mobile computers.

The Dolphin 6100, 6500 and 7800 series mobile computer solutions are equipped with the latest technologies for enterprise mobile data collection applications. Similar legacy Dolphin 7600 configurations are offered in these next-generation devices, including options for wireless communications, imagers, keypads, battery sizes, peripherals, and software solutions. A list of Dolphin 6100, 6500 and 7800 SKUs has been provided below however, for a complete list of configuration options and part numbers including accessories, please refer to the Honeywell Scanning & Mobility Price Guide.

Dolphin 7600 SKU	Description	HSM Replacement Product	
7600xxxxx	WWAN, WLAN, BT	Dolphin 6000	Dolphin 7800
7600xxxxx	WLAN, BT	Dolphin 6000 Dolphin 6500	Dolphin 6100 Dolphin 7800

### Regions Affected:

- Asia Pacific (AP)
- Latin America (LA)
- Europe, Middle East, Africa (EMEA)
- North America (NA)

### Reason for Retirement:

This action comes as a result of key components reaching their end of life (EOL) and the absence of comparable alternatives. This retirement notice applies to all Dolphin 7600 Gen II terminals, peripherals, and accessory SKUs.

### Timeline of Events:

Dolphin 7600 Gen II Mobile Computers, Peripherals and Accessories		
Last Time Buy	Honeywell will not accept hardware orders after this date	30-Jun-12
Last Time Ship	Honeywell will not ship product after this date	30-Dec-12
Stock Rotation Request	Honeywell will not accept requests for stock rotation after this date	1-Mar-12
Stock Rotation Return	Honeywell must receive all final stock rotated units by this date	31-Mar-12
End of Service	Honeywell will not offer spare parts or servicing of units after this date	31-Mar-17

# Product Retirement Notice

## Timeline of Events cont:

Dolphin 7600 Gen II Mobile Computers – ALL WWAN SKUs		
<b>Last Time Buy</b>	Honeywell will not accept hardware orders after this date	29-Feb-12
<b>Last Time Ship</b>	Honeywell will not ship product after this date	30-Jun-12
<b>Stock Rotation Request</b>	Honeywell will not accept requests for stock rotation after this date	10-Feb-12
<b>Stock Rotation Return</b>	Honeywell must receive all final stock rotated units by this date	15-Feb-12
<b>End of Service</b>	Honeywell will not offer spare parts or servicing of units after this date	31-Mar-17

*Note1: All Dolphin 7600 Gen II standard, stocking and custom SKUs are affected and will be retired.*

*Note2 All Dolphin 7600 WWAN SKUs will be retired immediately due to a shortage of radio module components. Last time buy date effective February 29, 2012. All pending orders will be prioritized and allocated while supplies last. Please contact your local sales representative for details.*

## Service and Warranty:

### **Dolphin 7600 Mobile Computers Consumable Products**

Honeywell will continue to supply and support Dolphin 7600 mobile computer consumable items including battery packs, hand straps, screen protectors, holsters, etc. dependent upon parts availability for a period of time. Once active consumable product part numbers are removed from the Honeywell price book, they will need to be ordered through Service.

### **Dolphin 7600 Gen II Mobile Computers Support and Service**

Honeywell understands that the economical life of Dolphin mobile computers does not end at the moment we end delivery of the product. Therefore, Honeywell is committed to providing ongoing product technical support and repair services for a period of up to five years after the published last time buy dates, dependent on part availability.

During this period, Honeywell will continue to accept and perform repair services on the respective products. Our well-trained Services organization will continue to deliver the same level of quality repair services as provided today and the current standards and procedures will remain in effect.

Honeywell does not anticipate releasing new kernel versions, driver versions, or software updates after the scheduled last time buy date for Dolphin 7600 Gen II mobile computers. Honeywell will continue to assist customers regarding questions about device usage and SDKs.

### **Dolphin 7600 Gen II Spare Parts (Honeywell Authorized Service Providers)**

Honeywell will continue to accept Dolphin 7600 Gen II mobile computer spare part orders from Honeywell authorized service providers.

*Note: Authorized service providers (ASPs) will need to submit forecast orders to their local service centers for 7600 spare parts by 06/30/2010.*

*Honeywell will make every reasonable effort to procure enough parts to cover all forecasts and these customers will be given priority in purchasing.*

## Contact:

Honeywell Scanning & Mobility is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

### **For more information:**

[www.honeywellaidc.com](http://www.honeywellaidc.com)

### **Honeywell Scanning & Mobility**

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Fort Mill, SC 29707

800.582.4263

[www.honeywell.com](http://www.honeywell.com)



**Retired Dolphin 7600 SKUs:**

Dolphin 7600 Terminal SKUs		
30307-015779E	7600LP-112-31EE	7600LH-312-B4EE
30307-015779KE	7600LP-122-21EE	7600LH-322-B4EE
7600BP-111-11EE	7600LP-212-21CE	30311-005197E
7600BP-111-21CE	7600LP-312-11EE	30311-005197KE
7600BP-111-21EE	7600LP-312-21EE	7600BP-112-B6AE
7600BP-111-21JE	7600LP-322-21EE	7600BP-112-B6CE
7600BP-111-31EE	7600LP-412-11EE	7600BP-112-B6EE
7600BP-112-11EE	7600LP-612-21CE	7600BP-112-C6EE
7600BP-112-21AE	7600LP-612-21EE	7600BP-122-B6AE
7600BP-112-21CE	76TBP-121-21EE	7600BP-122-B6CE
7600BP-112-21EE	76TEP-112-21EE	7600BP-122-B6EE
7600BP-112-21JE	76TEP-122-21EE	7600BP-522-B6EE
7600BP-121-21EE	76TLP-112-21EE	7600EP-02725EKIT
7600BP-122-21AE	76TLP-112-22EE	7600EP-031789E
7600BP-122-21CE	76TLP-122-21EE	7600EP-112-B6AE
7600BP-122-21EE	76TLP-312-11EE	7600EP-112-B6CE
7600BP-222-21EE	76TLP-312-21EE	7600EP-112-B6EE
7600BP-312-21EE	76TLP-412-11EE	7600EP-122-B6AE
76TBP-111-11EE	7600BG-112-B4EE	7600EP-122-B6CE
76TBP-111-12EE	7600BG-122-B4EE	7600EP-122-B6EE
76TBP-111-21EE	7600BG-222-B4EE	7600EP-312-B6EE
76TBP-011-21EE	7600BH-112-B4AE	7600LP-03336E
30306-000735E	7600BH-112-B4CE	7600LP-03336EKIT
30307-002838E	7600BH-112-B4EE	7600LP-038821E
30307-002838EKIT	7600BH-122-B4AE	7600LP-112-B6EE
30307-019143E	7600BH-122-B4CE	7600LP-122-B6EE
7600EP-030763E	7600BH-122-B4EE	7600LP-322-B6EE
7600EP-112-21AE	7600BH-322-B4EE	7600LP-412-B6EE
7600EP-112-21CE	7600EH-112-B4AE	7600EP-02725E
7600EP-112-21EE	7600EH-112-B4EE	7600EP-02726EKIT
7600EP-112-23EE	7600EH-122-B4AE	7600LP-622-B6EE
7600EP-122-21AE	7600EH-122-B4EE	7600BG-112GB4EE
7600EP-122-21EE	7600EH-322-B4EE	7600BG-122GB4EE
7600EP-312-21EE	7600LG-112-B4BE	7600BH-112GB4CE
7600JP-112-21EE	7600LG-112-B4EE	7600BH-112GB4EE
7600JP-112-21JE	7600LG-122-B4BE	7600BH-122GB4CE
7600JP-122-21JE	7600LG-122-B4EE	7600BH-122GB4EE
7600JP-312-21JE	7600LG-212-B4EE	7600BP-112GB6EE
7600LP-02970E	7600LG-222-B4EE	7600EH-112GB4AE
7600LP-030763E	7600LG-312-B4EE	7600EH-112GB4EE
7600LP-031759E	7600LG-322-B4EE	7600EH-122GB4AE
7600LP-112-21CE	7600LG-612-B4EE	7600EH-122GB4EE
7600LP-112-21EE	7600LH-112-B4EE	7600EP-112GB6EE
7600LP-112-23EE	7600LH-122-B4EE	7600LG-112GB4EE
		7600LG-122GB4EE

