



Honeywell

THE POWER OF **CONNECTED**

Enterprise Browser

for Honeywell Computers powered by Android™

User Guide

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For patent information, please refer to www.hsmpats.com.

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CUSTOMER SUPPORT

Technical Assistance

To search our knowledge base for a solution or to log in to the Technical Support portal and report a problem, go to www.hsmcontactsupport.com.

For our latest contact information, see www.honeywellaidc.com/locations.

Product Service and Repair

Honeywell International Inc. provides service for all of its products through service centers throughout the world. To find your service center, go to www.honeywellaidc.com and select Support. Contact your service center to obtain a Return Material Authorization number (RMA #) before you return the product.

To obtain warranty or non-warranty service, return your product to Honeywell (postage paid) with a copy of the dated purchase record.

Limited Warranty

Refer to www.honeywellaidc.com/warranty_information for your product's warranty information.

GET STARTED

This chapter introduces the Enterprise Browser for Android application and includes these sections:

[About Enterprise Browser for Android](#)

[Start Enterprise Browser](#)

[View the About Screen](#)

About Enterprise Browser for Android

Enterprise Browser for Android is a locked-down enterprise Web client application designed for Honeywell Android computers. It provides a controlled Web application environment that helps enterprises increase productivity and reduce IT management expense. You can Configure Enterprise Browser for your specific application requirements, and you can design your own Web applications to run through Enterprise Browser to provide your users with an easy-to-use experience.

To restrict access to a limited set of applications, use Enterprise Browser in conjunction with Honeywell Launcher for Android. Use Launcher for Android to [Set Up User Profiles](#). For more information on Launcher for Android, see the Launcher for Android User Guide available at www.honeywellaidc.com.

For samples and tips on how to program bar code readers or how to print labels and receipts, see the Honeywell SDK for Web available from www.honeywellaidc.com.

Supported Computers

The following computers support Enterprise Browser as part of Enterprise Client Pack (ECP):

- Dolphin 75e Handheld Computers powered by Android 6.0
- Dolphin CT50 Handheld Computers powered by Android 6.0
- CN75/CN75e Handheld Computers powered by Android 6.0
- CK75 Handheld Computers powered by Android 6.0
- CN51 Handheld Computers powered by Android 6.0
- CT60 Handheld Computers powered by Android 7 or higher
- CN80 Handheld Computers powered by Android 7 or higher

The following computers support earlier versions of Enterprise Browser for Android. For information on installing previous versions of Enterprise Browser for Android on the computers listed below, see [Enterprise Browser and Older Operating Systems](#):

- Dolphin 75e Handheld Computers powered by Android 4.4
- Dolphin CT50 Mobile Computers powered by Android 4.4

Limitations

For the Dolphin 75e, Enterprise Browser permits limited, locked-down functionality, but does not lock down other applications.

About Enterprise Browser Licensing

Using Enterprise Browser requires an application license.

If a demo version of the Enterprise Browser application was preinstalled on your Honeywell computer, you need to purchase an application license to use Enterprise Browser once the demo period (60 days) has expired.

If a licensed version of the Enterprise Browser application was preinstalled on your Honeywell computer, you do not need to purchase an application license to use Enterprise Browser.

If Enterprise Browser was not preinstalled on the computer, you need to install the application and purchase an application license to use Enterprise Browser once the demo period (60 days) has expired. See [Purchasing Licenses](#) for details.

If you are upgrading your system from Android 4.4 to Android 6.0, you do not need to re-install the license. The license installed for Android 4.4 will work for Android 6.0.

About Upgrades

To upgrade Enterprise Browser on the computer, you must have a valid application license and an active maintenance license installed. Application licenses include one year of maintenance upgrades starting from the time the license is activated. Maintenance must be renewed before the end of the first year or before the current maintenance license expires, failing which a new application license must be purchased for utilizing any application upgrades.

About Demo Licenses

After you install Enterprise Browser, the application runs in demo mode for 60 days, or until you purchase an application license.

After 60 days, a license expired message box appears informing you the free trial period has come to an end. Select OK to dismiss the message and close the application.

For information on purchasing and installing licenses, see [Purchasing Licenses](#).

How to Identify the Active License Type

If a license is active on the Honeywell computer, you can identify the license type from the About screen in Enterprise Browser.

To View License Information

1. Open the Enterprise Browser app.
2. Touch the three dots in the upper right corner.
3. Select **About**. The license type is identified in the Type field and in the extension of the Feature name.
 - a. Clientpack.d.demo
The “.d.demo” extension indicates a demo license.
 - b. Clientpack.d
The “.d” extension indicates a permanent application license.
 - c. Clientpack.maint.d
The “.maint.d” extension indicates a maintenance license.

About Intermec License Manager

You can use the Intermec License Manager (ILM) to download and distribute your Enterprise Browser licenses.

To Download Intermec License Manager

1. Go to www.honeywellaidc.com.
2. Select **Get Resources > Downloads> Software**.
3. Click on the Technical Support Downloads Portal link, <https://hs-mftp.honeywell.com>.
4. Create an account if you have not already created one. You must login to download the software.
5. Install the *Honeywell Download Manager* tool on your PC prior to trying to download any files. The link for the Honeywell Download Manager is located in the Note above the software tree.
6. Locate the **Intermec License Manager** in the Software directory:
Software > Software and Tools > Emulator Browsers and Tools > License Manager > Current
7. Select **Download**. Follow the prompts to download the application.

Install Enterprise Browser on Your Computer

The Enterprise Browser application is part of the Enterprise Client Pack (ECP) software bundle. The ECP bundle installs three applications on the computer: Enterprise Browser, the Enterprise TE application, and Launcher for Android. If ECP did not come preinstalled on the computer, you can download the software bundle from www.honeywellaidc.com. ECP is supported for Android 6.0 and later. For computers running an earlier version of the Android operating system, see [Enterprise Browser and Older Operating Systems](#).

For a list of prerequisites for each device, refer to the software release notes.

- Note:** Before attempting to download and install software, see [Supported Computers](#) and [About Enterprise Browser Licensing](#)
- Note:** If you are installing Launcher on a Dolphin CT50 or Dolphin 75e running Android 6.0, use the Enterprise Client Pack (ECP) package instead of the Honeywell Launcher single installation. The ECP package installs Launcher, Browser, and TE on your computer.
- Note:** If you are upgrading or downgrading Launcher from a previously installed version with a .zip file, the Launcher installation file must have a different name than the previously installed version. If the file does not have a different name, the installation will fail.
- Note:** The computer must have power for the entire length of the installation process or it could become unstable. Do not attempt to remove the battery during the process.

To Download ECP

1. Go to www.honeywellaidc.com.
2. Select **Get Resources > Downloads > Software**.
3. Click on the *Technical Support Downloads Portal* link, <https://hsmftp.honeywell.com>.
4. Create an account if you do not already have one. You must login to download the software.
5. Install the *Honeywell Download Manager* tool on your PC prior to trying to download any files. The link for the Honeywell Download Manager is located in the Note above the software tree.
6. Navigate to **Software > Software and Tools > Emulators Browsers and Tools > Enterprise Client Pack**.
7. Select the Enterprise Client Pack (ECP) software bundle for your device.
8. Select **Download**. Follow the prompts to download the application.

To Install ECP

1. Copy the .zip file from your PC to the \IPSM card\honeywell\autoinstall folder on the computer.
2. Touch **All Apps > AutoInstall**.
 - Verify **Enable AutoInstall** has a check mark in the box.
3. Press and hold the **Power** button until the options menu appears.
4. Select **Reboot**.
5. When the Honeywell splash screen appears, simultaneously press and hold the **Power** and **Volume Down** buttons until the *Recovery* screen appears.
 - If necessary, press the up or down **Volume** button to scroll through the options until Recovery mode appears at the top of the screen.
6. Press the **Power** button to enter the advanced options screen.
7. Use the up or down **Volume** buttons to select (highlight) **Apply update from IPSM**.
8. Press the **Power** button.
9. Use the **Volume** buttons to highlight the .zip file.
10. Press the **Power** button to initiate the installation.
11. Once the "Install from Ipsm complete" message appears, select **Reboot system now**, and press the **Power** button.

Optional Installation Method

1. Copy the .zip file from your PC to the \Internal storage\honeywell\autoinstall folder on the computer.
2. Touch **All Apps > AutoInstall**.

- Verify **Enable AutoInstall** has a check mark in the box.
3. Touch **Packages update**. The computer automatically initiates a reboot and installs the software.


Start Enterprise Browser

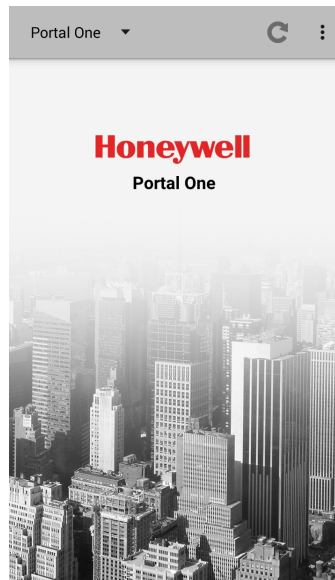
Note: You must connect your mobile computer to a wireless network before you can use Enterprise Browser.

To AutoRun Enterprise Browser for Android

To run Enterprise Browser for Android traditionally (AutoRun on launch), see [AutoRun via HoneywellLauncher.XML File](#).

To launch Enterprise Browser for Android manually

From the Start screen, tap the Enterprise Browser icon .






About the Action Bar

Use the action bar to choose a portal, refresh the application, and change the Enterprise Browser settings.



Action Bar Features

Icon	Feature	Description
N/A	Portal Display	The name of the portal currently open.

Icon	Feature	Description
	Name	
	Portal Selection	Lets you choose which portal you want to view if more than one portal is enabled.
	Refresh	Refreshes the URL of the current active portal. You can also swipe from top to bottom (pull down) if Pull to Refresh is enabled.
	Main Menu	Configures Enterprise Browser settings.

How to Exit Enterprise Browser

To exit Enterprise Browser, you need to log out of the application. Honeywell Launcher for Android continues to run.

The method you use depends on the user mode you want to exit from:

- [Exit Enterprise Browser from Multiple User Mode](#)
- [Exit Enterprise Browser from Single User Mode](#)


Exit Enterprise Browser from Multiple User Mode

1. From the Main Menu, select **Log Out**.
2. When you are prompted to log out, tap **OK**. Enterprise Browser closes and the Honeywell Launcher for Android Login screen appears.

Exit Enterprise Browser from Single User Mode

1. From the Main Menu, select **Switch User**. The Switch User screen appears.
2. Type administrator credentials to sign in to the administrator account, or tap **Cancel** to return to Enterprise Browser.

View the About Screen

Tap  and select **About**.

SET UP USER PROFILES

This chapter discusses the user profiles and configuration of Enterprise Browser:

[Set Up User Profiles for Enterprise Browser](#)

[Configure the User Profile](#)

[Configure the Whitelist](#)

[Configure Enterprise Browser to AutoRun](#)

Set Up User Profiles for Enterprise Browser

Create user profiles to restrict access to a limited set of applications. You need to use Honeywell Launcher for Android to set up the user profiles for Enterprise Browser for Android.

Note: Before you set up user profiles, make sure you do not have any applications set to AutoRun in Power Tools.

1. [Start Honeywell Launcher for Android.](#)
2. [Configure the User Profile:](#)
 - Single user, single application
 - Single user, multiple application
 - Multiple user, single application
 - Multiple user, multiple application
3. [Configure the Whitelist](#)
4. (Optional) [Configure Enterprise Browser to AutoRun.](#)
5. [Configure Enterprise Browser](#)
6. [Reboot the Mobile Computer](#) if you are done configuring both Honeywell Launcher and Enterprise Browser.

Start Honeywell Launcher for Android


When you start Honeywell Launcher for Android for the first time, you can log in as an administrator. As an administrator, you can create user profiles.

Note: See the *Launcher for Android User Guide* for more information on Launcher for Android.

1. Tap **All Apps > Honeywell Launcher.**
2. To enable Honeywell Launcher for Android, tap **Status.**
3. When you are prompted to enable Honeywell Launcher for Android, tap **OK.**
4. In the **User Name** field, type **admin.**
5. In the **Password** field, type **admin.**
6. Tap **Login.** You are logged in to Honeywell Launcher for Android as an administrator.

Configure the User Profile

You can configure a user profile for a single user or multiple users. This procedure assumes you have already created your users in Honeywell Launcher for Android.

1. [Start Honeywell Launcher for Android.](#)
2. Tap  and select **Settings.**

3. From the admin Settings, tap **Application Mode** and select **Single Application Mode** or **Multiple Application Mode**.
4. Tap **User Mode** and select **Single User** or **Multiple User**.
5. Tap **Manage Users**:
6. If you selected **Single User**, the Default profile automatically opens.
7. If you selected **Multiple User**, you need to select a user from the list to configure.
8. Set the **Permissions** you want the enable.
9. (Optional) To configure Enterprise Browser for Android to automatically run when you reboot the mobile computer, select **Configure AutoRun**.

Configure the Whitelist

Add applications to the whitelist to enable access to only specific applications on the computer. This feature prevents users from accidentally changing system settings, and helps ensure that users stay focused and as productive as possible.



1. From the user profile **Permissions** screen, tap **Manage Application Whitelist**. The Configure White List screen appears.
2. Select the applications you want to add to the white list.
If you are configuring the profile for a single application, only select **Enterprise Browser**.
3. To save your changes, tap **Finish**.
4. Tap Back (←) until you exit the Settings menu in Honeywell Launcher for Android. You should see this screen:



Configure Enterprise Browser to AutoRun

You can configure Enterprise Browser to automatically start when the mobile computer starts in single application mode.

Note: You can also open follow the instructions to enable [AutoRun via HoneywellLauncher.XML File](#).

1. Configure the User Profile and select the Configure AutoRun option.
2. To log out of Honeywell Launcher for Android, tap  and select **Log Out**.
3. When you are prompted to log out, tap **OK**.
4. Log in to Honeywell Launcher for Android as the user you just configured.
5. Tap  and select **Settings**.
6. From the Settings screen, tap **Auto Run Apps**.
7. From the AutoRun Configure screen, select **Enterprise Browser**.
8. Exit the configuration screens.

Reboot the Mobile Computer

After you configure Honeywell Launcher for Android and Enterprise Browser Android, reboot the mobile computer to make sure it works as expected.

1. Press and hold the **Power** button and then select **Reboot** from the menu.
2. When prompted, tap **OK**. The mobile computer reboots and opens Enterprise Browser for Android.

CONFIGURE ENTERPRISE BROWSER

This chapter discusses the configuration of Enterprise Browser:

[How to Scan Bar Codes from Enterprise Browser](#)

[How to Control the SIP in Your Application](#)

[How to Configure Enterprise Browser](#)

[How to Configure Multiple Mobile Computers](#)

How to Scan Bar Codes from Enterprise Browser

Enterprise Browser supports integrated scanners and imagers, as well as Bluetooth scanners and imagers. There are two methods for scanning from Enterprise Browser. The method you use may affect how you design your web pages:

- **Wedge:** Press the scan button or pull the trigger to read a bar code. If a valid bar code is successfully decoded, the data returned is wedged into the keyboard buffer. The control with the current focus receives the data. You do not need to add unique tags or code to the HTML page.
- **Honeywell Mobility SDK:** Use a set of JavaScript interfaces to create applications. You can download the SDK from the Software tab on the mobile computer product page.

How to Control the SIP in Your Application

Enterprise Browser includes two JavaScript methods that let you control the behavior of the Soft Input Panel (SIP) from your application:

- `sip.show()`: shows the SIP
- `sip.hide()`: hides the SIP

Use these methods to show or hide the SIP depending on which field in your application has focus. For example, if your application requires typed data for an input field, use the `sip.show()` method in the `onfocus` event for that field so the SIP appears when that field has focus.

How to Configure Enterprise Browser

If Enterprise Browser is used with Launcher for Android, use the submenus below to configure Enterprise Browser.

Enterprise Browser Menus	Description
Configuration	Configures the storage, options, and location information.
Security	Configures the web security settings.
Appearance	Configures the appearance of the web pages.
Portals	Configures the settings for up to four portals.
Restore Default Settings	Restores Enterprise Browser to the original default settings.

If Enterprise Browser is used in standalone mode (Launcher for Android is either not installed or not enabled) the Settings menu is not available. Enterprise Browser must be customized via the `EnterpriseBrowser.xml` file.

Configuration

Configures information such as the storage paths, and how information appears in Enterprise Browser. The Configuration section in Enterprise Settings includes these commands:

[App Cache Path](#)

[Geolocation Database Path](#)

[Block Pop-ups](#)

[Load Network Images](#)

[Pull to Refresh](#)

[Media](#)

[Back Button Remap](#)

[Back Long Press Remap](#)

[Text Encoding](#)

[Enable Geolocation](#)

[Location Access](#)

[Location Mode](#)

App Cache Path

Sets the path to the Application Cache files. Options for this setting are Internal or External. The internal location is predetermined and the external location is a microSD card (if installed).

Default Setting

Internal

Geolocation Database Path

Sets the path for where to save the Geolocation Databases. Options for this setting are Internal or External. The internal location is predetermined and the external location is a microSD card (if installed).

Default Setting

Internal

Block Pop-ups

Blocks whether Javascript can open windows automatically. Options for this setting are enabled or disabled.

Default Setting

Disabled

Load Network Images

Determines if images appear on the web pages. Options for this setting are enabled or disabled.

Default Setting

Enabled

Pull to Refresh

Determines whether swiping the screen from top to bottom refreshes the page. Options for this setting are enabled or disabled.

Default Setting

Enabled

Media

Determines whether Browser automatically plays audio in the web page. Options for this setting are enabled and disabled.

Default Setting

Enabled

Back Button Remap

When you run Enterprise Browser without Launcher, clicking the Back button exits the Browser. Use the Back Button Remap setting to remap the Back button to go back by one page instead of exiting Browser. Options for this setting are enabled (**goes back one page**) or disabled (**exits Browser**). This setting takes effect even when Browser works with Launcher.

Default Setting

Disabled

Back Long Press Remap

Remaps the Back button long press to exit Browser. This setting is only available when Back Button Remap is enabled. Options for this setting are enabled and disabled.

Default Setting

Disabled

Text Encoding

Sets the default text encoding to use when decoding html pages. Options for this setting are UTF-8, ISO-8859-1, GBK, Big5, and ISO-2022-JP.

Default Setting

UTF-8

Enable Geolocation

Enables or disables Geolocation.

Default Setting

Enabled

Location Access

Sets the permissions for how an application accesses the device location. Options for this setting are Deny Forever, Allow Forever, and Prompt User.

Default Setting

Prompt User

Location Mode

Turns Google's location service on or off. You may want to turn off location services to reduce battery usage.

Default Setting

On

Security

Configures the Webview security settings. The Security section in Enterprise Settings includes these settings:

[Enable JavaScript](#)

[Do Not Track](#)

[Handle SSL Errors](#)

[Accept Cookies](#)

[Accept File Scheme Cookies](#)

[Clear All](#)

Enable JavaScript

Enables or disables support for JavaScript.

Default Setting

Enabled

Do Not Track

Enable or disable the Do Not Track setting. When enabled, web sites and advertisers are not supposed to track and store any information without permission.

Default Setting

Disabled

Handle SSL Errors

Sets how SSL certificate errors are handled on a web page. Options for this setting are Deny Forever, Allow Forever, and Prompt User.

Default Settings

Prompt User

Accept Cookies

Sets whether or not to accept cookies. Options for this setting are enabled or disabled.

Default Setting

Enabled

Accept File Scheme Cookies

Sets whether or not to accept cookies for the file scheme URLs. Options for this setting are enabled or disabled.

Default Setting

Enabled

Clear All

Clears all of the browser's cookies and history. Options are **OK** and **Cancel**.

Appearance

Configures the appearance of the web pages.

[Desktop View](#)

[Auto-fit Pages](#)

[Action Bar Mode](#)

Desktop View

Enables or disables the ability to view the desktop version of web pages. Mobile versions of the web pages are requested by default.

Default Setting

Disabled

Auto-fit Pages

Enables or disables whether the web pages automatically scale to fit the width of the display screen.

Default Setting

Enabled

Action Bar Mode

Configures the action bar (Dolphin 75e only) so that it is hidden, visible, or only visible when you swipe the screen.

Action Bar Modes

State	Description
Show	The action bar is visible.
Hide	The action bar is hidden. The operator cannot make the action bar visible.
Swipe	The action bar is hidden. Swipe the action bar icon () in the upper left to show the action bar. Swipe the action bar to hide it.

Default Setting

Show

See Also

[About the Action Bar](#)

Portals

A portal is comparable to a tab in a desktop browser. Portals provide independent views of web pages and allow a user to have multiple web applications open simultaneously. You can define up four portals. Use these settings to configure each portal you want to use:

[Enable \(Portal\)](#)

[Display Name](#)

[Homepage](#)

[Enable Zoom](#)

[Text Scaling](#)

[Minimum Font Size](#)

[Default Font Size](#)

Enable (Portal)

Enable or disable Portal Two through Four. You cannot disable Portal One.

Default Setting

Enabled

Display Name

A user friendly name to identify the web portal.

Default Setting

Portal (#)

Homepage

Sets the start page for the portal.

Default Setting

file:///android_asset/portalOneHome.html

file:///android_asset/portalTwoHome.html

file:///android_asset/portalThreeHome.html

file:///android_asset/portalFourHome.html

Enable Zoom

Enables or disables the ability to zoom in or out in the portal.

Default Setting

Enabled

Text Scaling

Sets the text size scaling while still retaining the formatting of the rest of the webpage. Values for this setting range from 50 to 200 percent.

Default Setting

100

Minimum Font Size

Sets the minimum font size. Values for this setting range from 1 to 24 points.

Default Setting

1

Default Font Size

Sets the default font size. Values for this setting range from 1 to 72 points.

Default Setting

16

Restore Default Settings

Reverts the settings of Enterprise Browser back to the default values. Options for this setting are **OK** and **Cancel**.

How to Configure Multiple Mobile Computers

After you configure all users for a device (as an administrator), you can export the configuration file to configure other devices.


To use the configuration file to configure other mobile computers, you need to:

[Copy the HoneywellLauncher.xml File to Your PC.](#)

[Copy the EnterpriseBrowser.xml File to Your PC.](#)

[Configure Multiple Mobile Computers.](#)

Copy the HoneywellLauncher.xml File to Your PC

1. Configure Honeywell Launcher for Android on your mobile computer.
2. [Start Enterprise Browser.](#)
3. To save the .xml file to your compute, tap  and tap **Export Configuration**. The .xml file is saved to the /sdcard/HoneywellLauncher folder.
4. Disable Honeywell Launcher for Android.
5. Connect the mobile computer to your PC with a USB cable.
6. On your mobile computer, turn on USB storage.
7. On your PC, browse to \internal storage\HoneywellLauncher\ and copy HoneywellLauncher.xml to your PC.

Copy the EnterpriseBrowser.xml File to Your PC

Use Power Tools to generate the EnterpriseBrowser.xml file.

1. On the mobile computer, run **Power Tools > EZConfig**.
2. Click the menu on the top left corner and select **Generator** menu.
 - If an older version of the xml file exists, this option replaces it with a new file. The new file contains the default settings. Any customization is lost.
 - If this is the first time Enterprise Browser has been launched, the xml file is automatically created and there is no need to generate the xml file.
3. Configure Enterprise Browser on your mobile computer
4. Connect the mobile computer to your PC with a USB cable.
5. On your mobile computer, turn on USB storage.
6. On your PC, browse to IPISM card/Honeywell/ezconfig/generated/ and copy EnterpriseBrowser.xml to your PC.

Configure Multiple Mobile Computers

You can create bar codes with the EZConfig Editor or copy the HoneywellLauncher.xml and EnterpriseBrowser.xml files to other mobile computers to configure multiple computers.

If you are copying the HoneywellLauncher.xml and EnterpriseBrowser.xml file to a mobile computer, you need to copy it to the persist folder. If you have not scanned an EZConfig bar code with your mobile computer, you need to manually create the persist folder. The persist folder does not appear until you scan an EZConfig bar code.

1. Connect the mobile computer to your PC with a USB cable.
2. On your mobile computer, turn on USB storage.
3. Copy the HoneywellLauncher.xml and EnterpriseBrowser.xml files to your PC.
4. Open the .xml files in the EZConfig Editor.
5. Edit the files and save them or generate EZConfig bar codes.
6. Use one of these methods to configure other mobile computers that have Honeywell Launcher for Android installed:
 - Scan the EZConfig bar codes generated from the EZConfig Editor.

Settings scanned from an EZConfig bar code are persistent. You can update the settings by scanning a new bar code or by deleting the EnterpriseBrowser.xml file from these two locations:

- Mobile computer (CT50 or 75E)\IPSM card\honeywell\persist\
 - For ADB, copy the HoneywellLauncher.xml and EnterpriseBrowser.xml file to /sd-card/Honeywell/persist. If the persist folder does not exist, you need to create it.
 - For File Explorer, copy the HoneywellLauncher.xml and EnterpriseBrowser.xml file to /internal storage/Honeywell/persist.
 - Mobile computer (CT50 or 75E)\Internal storage\honeywell\persist\
 - For ADB, copy the HoneywellLauncher.xml and EnterpriseBrowser.xml file to /sd-card/Honeywell/persist. If the persist folder does not exist, you need to create it.
 - For File Explorer, copy the HoneywellLauncher.xml and EnterpriseBrowser.xml file to /internal storage/Honeywell/persist.
7. Restart the mobile computer.

TROUBLESHOOT ENTERPRISE BROWSER

Use these tables to try to resolve issues you may encounter while using Enterprise Browser:

[Problems and Possible Solutions](#)

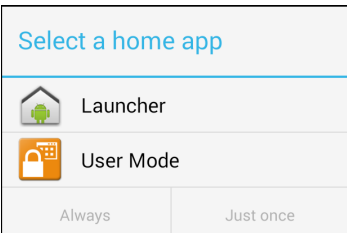
[License Errors](#)

For further help contact [Customer Support](#).

Problems and Possible Solutions

Use the next table to find possible solutions for problems you may encounter while using Enterprise Browser.

Problem	Possible Solution
When I start Enterprise Browser, the "wait" cursor appears and a web page never appears.	Make sure that the mobile computer is properly configured to connect to the network. For help, see the computer user manual.
My web pages do not look the same on Enterprise Browser as they do on my desktop PC.	Make sure that you have designed your Web content for use with mobile devices, particularly the smaller screen size.
Without proper configuration, it is possible for the user to escape during the reboot sequence.	<p>To prevent the user from being able to escape the application during the reboot sequence, make sure to configure these two settings:</p> <ul style="list-style-type: none"> • AutoInstall Settings > Disable (clear the checkbox) • Settings > Security > Screen lock > None
<p>When I start Enterprise Browser, this error message appears:</p> <p>A Wireless network is not currently available.</p>	<p>Enterprise Browser checks to make sure that the Honeywell computer has network access before starting up.</p> <p>Try these possible solutions:</p> <ul style="list-style-type: none"> • Make sure that the wireless radio has good signal strength. • Make sure that the mobile computer is properly configured to connect to the network. For help, see the computer user manual.
I cold booted the computer and Bluetooth does not seem to be set up correctly.	There was a problem with the installation. Please contact Customer Support .
Only one instance of Enterprise Browser can be started.	Enterprise Browser only supports one instance. However, you can access of to four web portals.
The postamble is set to \n\t, but focus does not move to the next field after scanning a bar code.	Some mobile computers may not support \n\t. Use \r\t instead.
The mobile computer stops functioning properly and this screen appears:	Tap User Mode , and then tap Always .

Problem	Possible Solution
	

See Also

Contact [Customer Support](#)

License Errors

When a license error occurs, a license error message containing an error code appears on the Enterprise Browser screen.

This list contains all possible license errors for Enterprise Browser. Each error has a unique error code and a brief description. If an error occurs that is not included in this list, please contact [Customer Support](#).

License Error Messages

Error Message	Description
SUCCESS = 0	Request was successful.
ERROR_LICENSE_NOT_FOUND = -1	Requested license not found.
ERROR_LICENSE_EXPIRED = -2	License found, but expired.
ERROR_OLD_LICENSE_VERSION = -3	License exists, but is older than the software requesting the license.
ERROR_NO_SERVICE = -100	Communication with the LicenseService failed.
ERROR_LICENSE_MANAGER_UNAVAILABLE = -101	LicenseManager could not be created.
ERROR_UNKNOWN = -1000	An unspecified internal error occurred.

See Also

[About Enterprise Browser Licensing](#)

MISCELLANEOUS INFORMATION

This appendix contains miscellaneous information for Enterprise Browser:

[AutoRun via HoneywellLauncher.XML File](#)

[Enterprise Browser and Older Operating Systems](#)

[Purchasing Licenses](#)

[Licenses of Third Party Software](#)

AutoRun via HoneywellLauncher.XML File

You can save the .xml file attached to this document to your PC and then copy it to your mobile computer to configure Enterprise Browser to AutoRun.

1. View this document in Adobe Acrobat. It may be necessary to save the document to your computer and open it outside of a web browser with Adobe Acrobat.
2. On the left side, look for the paper clip (📎) icon. Click on the paper clip icon to see the list of attached files.
3. There is one file attached, **HoneywellLauncher.xml**.
4. Right-click on the file name and select **Save Attachment**.
5. Browse to a location on your PC where you wish to save the file.
6. Copy the file to your mobile computer to enable AutoRun.

Enterprise Browser and Older Operating Systems

The instructions earlier in this document are for installing Enterprise Browser for Android on an Android 6.0 computer as part of Enterprise Client Pack (ECP).

To install Enterprise Browser for Android on an older operating system, follow the instructions below. For these older operating systems, Enterprise Browser for Android is installed from a separate zip file rather than part of ECP.

Once installed, follow the instructions earlier in this document to configure Enterprise Browser for Android.

Requirements

For CT50:

- Running platform version 59.02.01.0009 (GMS) / 60.02.01.0009 (Non-GMS) or later
- Include Common ES version 3.05.2688 or later

For Dolphin 75e:

- Running platform version 56.01.10.0113 (GMS) / 54.01.10.0114 (Non-GMS) or later
- Include Common ES version 3.14.3145 or later

Limitations:

- permits only limited, locked-down functionality, but does not lock down other applications.

Install Enterprise Browser for Android on a CT50

Note: If you are upgrading or downgrading Launcher from a previously installed version with a .zip file, the Launcher installation file must have a different name than the previously installed version. If the file does not have a different name, the installation will fail.

1. Download the Honeywell Launcher for Android distribution file (.zip file):
 - a. Navigate your browser to www.aidc.honeywell.com and select **Products > Hand-Held Mobile Computer**.
 - b. Select **Dolphin CT50**.
 - c. Select the **Software** tab and download the Enterprise Browser for Android .zip file.
2. Save the Enterprise Browser for Android .zip to a convenient location on your PC.
3. Using the method of your choice, copy the Enterprise Browser for Android .zip file from your PC to sdcard\honeywell\autoinstall.
4. Verify that auto-install functionality is enabled:
 - a. From the Android launcher screen select **AutoInstall Settings**.
 - b. Check the **Enable AutoInstall** check box if it is not already selected.
5. Reboot your device.

Install Enterprise Browser for Android on a Dolphin 75e

Note: If you are upgrading or downgrading Launcher from a previously installed version with a .zip file, the Launcher installation file must have a different name than the previously installed version. If the file does not have a different name, the installation will fail.

1. Download the Enterprise Browser for Android distribution file (.zip file):
 - a. Navigate your browser to www.aidc.honeywell.com and select **Products > Hand-Held Mobile Computer**.
 - b. Select **Dolphin 75e**.
 - c. Select the **Software** tab and download the Enterprise Browser for Android .zip file.
2. Save the Enterprise Browser for Android .zip to a convenient location on your PC.
3. If a previous version of Launcher is installed on the device, we recommend that you remove old Browser .apk or .zip file from the AutoInstall folder before installing the new version:
 - a. Go to sdcard\honeywell\autoinstall and delete the file HoneywellLauncher_XXXX.apk (where XXXX is a version number) if it exists.

- b. Go to **Settings > Apps** and uninstall Honeywell Launcher.
 - c. Reboot your device.
4. Using the method of your choice, copy the Honeywell Launcher for Android .apk file from your PC to sdcard\honeywell\autoinstall.
5. Verify that auto-install functionality is enabled:
 - a. From the Android launcher screen select **AutoInstall Settings**.
 - b. Check the **Enable AutoInstall** check box if it is not already checked.
6. Reboot your device.

Purchasing Licenses

You can obtain licenses for Enterprise Browser through normal Honeywell sales channels. Once the appropriate license has been ordered, the person named on the purchase order will receive an entitlement email from ACSHSMLicense@Honeywell.com. You need the Activation ID from this email to download your licenses.

To download licenses and add them to your devices:

1. If you have not installed the Honeywell License Manager application, download and install it on your PC:
2. In a browser, go to aidc.honeywell.com and select **Products > Handheld Mobile Computer**.
3. Select **Dolphin CT50** or **Dolphin 75e**.
4. Select the **Software** tab and download the Honeywell License Manager application.
5. Run the License Manager download and install it on your PC.
6. Start License Manager on your PC.
7. Use License Manager to download the licenses to your PC. For help, use the online License Manager Help to guide you through this process for the first time.
8. Register your devices with License Manager. For help, use the online License Manager Help to guide you through this process for the first time.
9. Use License Manager to assign licenses to individual devices in a License Bundle. For help, use the online License Manager Help to guide you through this process for the first time.
10. Use License Manager to export the License Bundle to an .xml file. A single license bundle .xml file can contain multiple device/license pairs.

11. Use any method of your choice to copy the license bundle .xml file to the \sd-card folder on your mobile computers. The licensing utility on the computer consumes the license bundle .xml file (the file disappears).

Once the license bundle .xml file has been read, the license has been installed, and you are ready to run Enterprise Browser.

Licenses of Third Party Software

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.. contents::

Package(s) using Apache v2.0 license

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* Android Support Library

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