


Available to Promise

Alliance Healthcare France ensures 100% traceability of products

Case Study



“The Honeywell tool gives us a better handling of our operations and, therefore, helps us achieve a better dependability of our inventories. Our ultimate goal is to respond better to our customers’ needs and to increase service quality.”

*Filippo D’Ambrogi
Director of Operations and Supply Chain
Alliance Healthcare France*



Alliance Healthcare France is a market leader in the distribution of pharmaceutical and wellness products aiming to provide complete customer satisfaction. Alongside regulatory compliance, Alliance Healthcare France wanted to offer its customers full traceability – from the receipt of goods to order picking and shipment – of the 1.4 million medical product boxes that it delivers every day.

The Needs

Improved reliability of order shipment with accurate order picking

Enhanced traceability of products

Full compliance with EU and local pharmaceutical legislation

Fast scanning capability and an efficient recovery of the information on the medical product boxes

A handheld, sleeker and lighter than a typical auto-identification and data capture industrial device, but tougher than a consumer-grade phone

An enterprise hybrid device that would integrate traditional AIDC with a warehouse management solution

Moving to a paperless operation

The Solution

For their warehouse operations, Alliance Healthcare France needed a handheld device that would help them improve the reliability of order shipment and the traceability of pharmaceutical products delivered daily to more than 10,000 pharmacies, while achieving full compliance with the EU legislation.

To meet these needs, Alliance Healthcare France equipped more than 1000 employees with the mobile device Dolphin™ 70e, by Honeywell. The enterprise hybrid device combines the size, style and usability of a smartphone with the longevity and sturdiness of a traditional rugged or industrial-grade handheld.

Impressed with the Dolphin units, Alliance Healthcare France recently equipped its 26 automated facilities with the same device, replacing older technology.

The Benefits

- Today, Alliance Healthcare France is able to guarantee a 100% traceability of products across 470,000 order lines.
- The Dolphin 70e solution has helped the distributor diminish errors, increase operational efficiency and further reduce costs – while making significant steps to a paperless supply chain.
- The attractive design of the Dolphin 70e communicates a progressive, professional appearance to customers visiting the logistics premises of Alliance Healthcare France.
- The optimum traceability of products allows the distributor to align with European Union and national pharmaceutical legislation.
- The Honeywell solution provides multiple operational benefits and helps Alliance Healthcare maintain its leading edge image.

For more information

www.honeywellaidc.com

Honeywell Sensing and Productivity Solutions

38, Rue Mozart, 92110 Clichy La Garenne, France

+33 1 70 76 20 73

www.honeywell.com

Doc 26775142| Rev_01 | 03/16
© 2016 Honeywell International Inc.



Honeywell