CN75/CN75e
with Windows® Embedded Handheld 6.5

Quick Start Guide
Out of Box

Make sure that your shipping box contains these items:

- CN75/CN75e mobile computer (Model CN75LAN or CN75WAN)
- Rechargeable 3.7 V, Lithium-ion battery
- Product Documentation

If you ordered accessories for your mobile computer, verify that they are also included with the order. Be sure to keep the original packaging in case you need to return the mobile computer for service.

*Note:* CN75LAN models do not include a WWAN radio.

Memory Card Specifications

Honeywell recommends the use of Single Level Cell (SLC) industrial grade microSD™ memory cards with the computer for maximum performance and durability. Contact a Honeywell sales representative for additional information on qualified memory card options.
Computer Features

- Speaker
- Touch Panel
- Good Read LED
- Volume Buttons
- Notification LED
- Battery Status LED
- Power Button
- Microphone
- Scan Button
**Note:** Hand strap not shown.

- Imager (LED/Laser Aperture)
- Camera
- Laser Safety Label Location
- SIM/microSD Card Socket (Located Under Battery)
- Battery
- Battery Latch
- Speaker Port
- Application Button
- Side Scan Button
Detach Hand Strap

Detach the hand strap to access to the back of the computer.

**Note:** Battery pack shown installed. To learn more, see “Install the Battery”.

1. [Diagram showing step 1]
2. [Diagram showing step 2]
Install a microSD Card

**Note:** Format the microSD card before initial use.

**Note:** Always place the computer in hibernate mode and remove the battery before attempting to install or remove a card.
Install a SIM Card

1. 
2. 
3. 
4. 
5. 

Note: Always place the computer in hibernate mode and remove the battery before attempting to install or remove a card.
Install the Battery

The CN75/CN75e mobile computer ships with a Lithium-ion 3.7 V, 4000 mAh (14.8 Wh) battery manufactured for Honeywell International Inc.

⚠️ We recommend use of Honeywell Li-ion battery packs. Use of any non-Honeywell battery may result in damage not covered by the warranty.

⚠️ Ensure all components are dry prior to placing the battery in the computer. Mating wet components may cause damage not covered by the warranty.
Charge the Computer

The CN75/CN75e mobile computer ships with a partially charged battery. Charge the battery with a 70 Series charging device for a minimum of 6 hours.

Using the computer while charging the battery increases the time required to reach a full charge. If the CN75/CN75e is drawing more current than supplied by the charging source, charging will not take place. For additional information, see the user guide.

⚠️ We recommend the use of Honeywell peripherals, power cables and power adapters. Use of any non-Honeywell accessories or power adapters may cause damage not covered by the warranty.

CN75/CN75e mobile computers are designed for use with the following charging accessories: DX1 Desktop Dock, DX2 Dual Dock, and DX4 Quad Dock and a power supply.

⚠️ Ensure all components are dry prior to mating the computers and batteries with peripheral devices. Mating wet components may cause damage not covered by the warranty.
Turn Power On

The computer automatically turns on when you install the battery pack.

Suspend Mode (Sleep Mode)

Suspend mode automatically turns off all radios and internal devices not involved in saving the system state to save battery power when the computer is inactive for a programmed period of time.

- Press and release the Power button to wake the computer.

To manually activate suspend mode:

1. Press and hold the Power button until the options menu appears.
2. Touch Suspend.

Note: To adjust the time out limit, touch Settings > Power. Select the Advanced tab.

Use Hibernate Mode for Battery Removal

You should always place the computer in hibernate mode before removing the battery. Hibernate mode places the computer in a low power state so that the battery can be removed for a short period of time.

To activate hibernate mode:

1. Press and hold the Power button until the options menu appears.
2. Touch Hibernate.
3. After replacing the battery, press and release the Power button to wake the device.
About the Home Screen

- Title Bar (Notification / Status Bar)
- Search Bar
- Tile Bar

Touch to access the Start menu.
### Navigation and Function Buttons

<table>
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<tr>
<th>Buttons</th>
<th>Description</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up, Down, Left and Right</td>
<td></td>
<td>Move up, down, right or left on the screen.</td>
</tr>
<tr>
<td>Modifiers</td>
<td></td>
<td>Press a modifier key before pressing another key to access an alternate key value or function. Alternate key values appear on the keypad overlay near the relevant key. Modifier key shape and availability depend on keypad model types.</td>
</tr>
<tr>
<td>Volume</td>
<td></td>
<td>Raise (top button) or lower (bottom button) the volume of the speaker.</td>
</tr>
<tr>
<td>App and Scan</td>
<td></td>
<td>Press the application button (top) to open the Notes app and the scan button (bottom) to trigger the scanner.</td>
</tr>
<tr>
<td>Scan</td>
<td></td>
<td>Trigger the scanner.</td>
</tr>
</tbody>
</table>

To learn more about how to use the keypad for your computer model and remap a button function, see the user guide.
Scan a Bar Code

*Note: For optimum performance, avoid reflections by scanning the bar code at a slight angle.*

1. Point the computer at the bar code.
2. Touch and hold the **Scan** button.
3. Center the aiming beam over the bar code.
   When the scanner successfully reads the bar code, the computer beeps, and the Good Read LED turns on briefly. The bar code information is entered into the application in use.
4. Release the **Scan** button.
Sync Data

To sync files between your CN75/CN75e and computer:

1. If you have a computer running Windows® 10, open the Phone Companion app from Start > All apps.

   If your have a computer running Windows 8 or Windows 8.1, the Windows Phone® app automatically opens when you connect the CN75/CN75e to the computer using a USB charge/communication cable.

   If you have a computer running Windows 7 or Mac, go to www.windowsphone.com to download and install the Windows Phone app for desktop or Mac.

2. In the Phone Companion app, select Windows as your terminal platform, and then set your sync preferences.

   In the Windows Phone app, set your phone name and sync preferences. You can always modify your preferences later by selecting Settings.

To move files between your CN75/CN75e and computer without using the Phone Companion or Windows Phone app:

1. Connect the CN75/CN75e to your computer using a USB charge/communication accessory.

2. Depending on the Windows operating system, either open File Explorer or Windows Explorer.

3. Under “Computer” or “This PC”, click on the CN75/CN75e. You can now copy, delete and/or move files or folders.

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between the computer and the CN75/CN75e or a microSD card installed in the CN75/CN75e as you would with any other storage drive (e.g., cut and paste or drag and drop).

**Restart the Computer**

You may need to restart the mobile computer to correct conditions where an application stops responding to the system or the computer seems to be locked up.

1. Press and hold the **Power** button until the options menu appears.
2. Select **Reboot** and then **OK**.

To restart the computer if the touch panel display is unresponsive:

- Press and hold the **Power** button for approximately 8 seconds until the computer restarts.

**Note:** If you try to restart the computer and still experience issues, you may need to see the user guide for information on how to perform a Factory Reset (Clean Boot).

**Support**

To search our knowledge base for a solution or log into the Technical Support portal and report a problem, go to [www.hsmcontactsupport.com](http://www.hsmcontactsupport.com).

**User Documentation**

For the user guide and other documentation, go to [www.honeywellaidc.com](http://www.honeywellaidc.com).
Limited Warranty

For warranty information, go to www.honeywellaidc.com and click Get Resources > Product Warranty.

Patents

For patent information, see www.hsmpats.com.

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