Dolphin™ CT40/CT40 HC
powered by Android™

Quick Start Guide
Out of the Box

Make sure that your shipping box contains these items:

- Dolphin CT40/CT40 HC mobile computer
  (Model CT40-L0N or CT40-L1N)
- Rechargeable Li-ion battery (see page 7)
- Hand strap
- Product documentation

If you ordered accessories for your mobile computer, verify that they are also included with the order. Be sure to keep the original packaging in case you need to return the mobile computer for service.

Note: CT40-L0N models do not include a WWAN radio.

Memory Card Specifications

Honeywell recommends the use of Single Level Cell (SLC) industrial grade microSD™ or microSDHC™ memory cards with Dolphin mobile computers for maximum performance and durability. Contact a Honeywell sales representative for additional information on qualified memory card options.
Mobile Computer Features

- Speaker
- Imager Window (LED/Laser Aperture)
- Battery Status/Notification LED
- Touch Panel
- Scan Status LED
- Power Button
- Scan Button
- Microphone
- Speaker
- Microphone
**Note:** Hand strap not shown.

- Laser Safety Label Location
- Camera Lens and Flash
- Volume Button
- Scan Button
- SIM Card Door
- MicroSD Card Door
- Audio Jack Pin (Only on Model CT40-xxx-xxxxxAx)
- I/O Connector
Battery Latch (Model CT40-xxx-xxxxx0x)

Battery Latch (Models CT40-xxx-xxxxxAx, CT40-xxx-xxxxxBx, CT40-xxx-xxxxxHx)

Battery (Refer to page 7)
Install a microSD Card (Optional)

**Note:** Format the microSD card before initial use.

1. [Diagram showing the microSD card holder and slot]
2. [Diagram showing the microSD card being inserted into the holder]
3. [Diagram showing the microSD card fully inserted into the slot]
4. [Diagram showing the microSD card holder being closed]
5. [Diagram showing the microSD card holder secured]

**Note:** Always power off the computer before attempting to install or remove a card.
Install a microSIM Card

**Note:** Phone feature is only available on CT40-L1N models. On all models, the SIM slot supports use of a UICC card for NFC Secure Element NFC link encryption.

**Note:** Always power off the computer before attempting to install or remove a card.
About the Battery

The CT40/CT40 HC mobile computer ships with a Li-ion battery manufactured for Honeywell International Inc.

<table>
<thead>
<tr>
<th>Model Configuration</th>
<th>Battery P/N</th>
<th>Power</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT40-xxx-xxxxx0x</td>
<td>318-055-010 or 318-005-011</td>
<td>3.8 VDC, 15.5 watt-hour</td>
</tr>
<tr>
<td>CT40-xxx-xxxxxHx</td>
<td>318-055-017</td>
<td>3.8 VDC, 15.5 watt-hour</td>
</tr>
<tr>
<td>CT40-xxx-xxxxxAx</td>
<td>318-055-014 or 318-055-015</td>
<td>3.85 VDC, 15.5 watt-hour</td>
</tr>
<tr>
<td>CT40-xxx-xxxxxBx</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Configuration number (CN) is located on the label in the battery well of the mobile computer.

⚠️ **We recommend use of Honeywell Li-ion battery packs. Use of any non-Honeywell battery may result in damage not covered by the warranty.**

⚠️ **Ensure all components are dry prior to placing the battery in the computer. Mating wet components may cause damage not covered by the warranty.**
Install Battery (Model CT40-xxx-xxxxx0x)

1. Insert battery into the compartment.
2. Push the battery into place.
3. Flip the cover over the battery.
4. Snap the cover into place.
5. Ensure the battery is securely in place.
Install Battery (Models CT40-xxx-xxxxxAx, CT40-xxx-xxxxxBx, CT40-xxx-xxxxxHx)
Install the Hand Strap

1.

2.

3.

4.
Charge the Mobile Computer

The CT40/CT40 HC mobile computer ships with a partially charged battery. Charge the battery with a CT40/CT40 HC Series charging device for a minimum of 4 hours. Using the computer while charging the battery increases the time required to reach a full charge.

⚠️ We recommend the use of Honeywell accessories and power adapters. Use of any non-Honeywell accessories or power adapters may cause damage not covered by the warranty.

CT40/CT40 HC mobile computers are designed for use with the following CT40/CT40 HC charging accessories: HomeBase, Ethernet HomeBase, ChargeBase, NetBase, Quad Battery Charger, Vehicle Power Adapter, Vehicle Dock, and USB Adapter.

⚠️ Ensure all components are dry prior to mating the computers and batteries with peripheral devices. Mating wet components may cause damage not covered by the warranty.
Turn Power On/Off

The first time you power on the computer, a Welcome screen appears. You can either scan a configuration bar code or use the Wizard to manually set up the computer. Once setup is complete, the Welcome screen no longer appears on startup and Provisioning mode is automatically turned off (disabled).

To turn the computer on:

• Press and hold the **Power** button for approximately 3 seconds, and then release.

To turn the computer off:

1. Press and hold the **Power** button until the options menu appears.

2. Touch **Power Off**.

*Note:* You should always power off the computer before removing the battery.

Sleep Mode

Sleep mode automatically turns the touch panel display off and locks the computer to save battery power when the computer is inactive for a programmed period of time.

1. Press and release the **Power** button to wake the computer.

2. Drag the [lock icon] toward the top of the display to unlock the computer.
Adjust the Display Sleep Time

To adjust the amount of time before the display sleeps after inactivity:

1. Swipe up on the touch screen.
2. Select Settings > Display > Advanced > Sleep.
3. Select the amount of time before the display goes to sleep.
4. Touch to return to the Home screen.
About the Home Screen

To learn how to customize the Home screen, see the user guide.
## Navigation and Function Buttons

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🔷️</td>
<td>Back</td>
</tr>
<tr>
<td>⚪️</td>
<td>Home</td>
</tr>
<tr>
<td>□️</td>
<td>Recent Apps</td>
</tr>
<tr>
<td>🔴️</td>
<td>Scan</td>
</tr>
<tr>
<td>⚫️</td>
<td>Volume</td>
</tr>
<tr>
<td>🔴️</td>
<td>Scan</td>
</tr>
<tr>
<td>⚫️</td>
<td>Power button</td>
</tr>
</tbody>
</table>

For button locations, see [Mobile Computer Features](#) on page 2. To learn more about how to re-map a button, see the user guide.
About Provisioning Mode

After completing the out-of-box set up process, Provisioning mode is automatically turned off. Scanning a bar code to install applications, certificates, configuration files, and licenses on the computer is restricted unless you enable Provisioning mode in the Settings app. To learn more, see the user guide.

Scan a Bar Code with the Scan Demo

For optimum performance, avoid reflections by scanning the bar code at a slight angle.

1. Swipe up on the screen.
2. Select **Demos > Scan Demo**.
3. Point the computer at the bar code.
4. Touch **Scan** on the screen or press and hold any Scan button. Center the aiming beam over the bar code.

The decode results appear on the screen.

**Note:** *In the Scan Demo app, not all bar code symbologies are enabled by default. If a bar code does not scan, the correct symbology may not be enabled. To learn how to modify the default app settings, see the user guide.*
Sync Data

To move files between your CT40/CT40 HC and a computer:

1. Connect the CT40/CT40 HC to your computer using a USB charge/communication accessory.
2. On the CT40/CT40 HC, swipe down from the top of the screen to see the notifications panel.
3. Touch the Android System notification twice, to open the options menu.
4. Select either File Transfer or PTP.
5. Open the file browser on your computer.
6. Browse to the CT40/CT40 HC. You can now copy, delete, and move files or folders between your computer and CT40/CT40 HC as you would with any other storage drive (e.g., cut and paste or drag and drop).

Note: When Provisioning mode is turned off, some folders are hidden from view in the file browser.
Restart the Mobile Computer

You may need to restart the mobile computer to correct conditions where an application stops responding to the system or the computer seems to be locked up.

1. Press and hold the **Power** button until the options menu appears.

2. Select **Restart**.

To restart the computer if the touch panel display is unresponsive:

- Press and hold the **Power** button for approximately 8 seconds until the computer restarts.

**Note:** To learn about advanced reset options, see the user guide.

Support

To search our knowledge base for a solution or log into the Technical Support Portal and report a problem, go to www.hsmcontactsupport.com.

Documentation

Product documentation is available at www.honeywellaidc.com.
Limited Warranty

For warranty information, go to www.honeywellaidc.com and click **Get Resources > Product Warranty**.

Patents

For patent information, see www.hsmpats.com.

Trademarks

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