Dolphin™ CT50 Non-Incendive
with Windows® 10 IoT Mobile Enterprise
Quick Start Guide
Introduction

This document is for the Dolphin CT50 NI. This is the non-incendive version of the Dolphin CT50. The Dolphin CT50 NI can be identified by the yellow scan buttons and a device label verifying non-incendive certification.

⚠️ **Warning:** Explosion Hazard - Substitution of components may impair suitability for Division 2 Class I, II, III locations.

⚠️ **Avertissement:** Risque d’explosion - Le remplacement de composants risque de compromettre l’adaptation du produit aux sites de division 2 catégorie I, II, III.

Out of the Box

Make sure that your shipping box contains these items:

- Dolphin CT50 NI mobile computer (Models CT50L0N, CT50LFN)
- Rechargeable 3.8 VDC Li-ion battery
- Product documentation

If you ordered accessories for your mobile computer, verify that they are also included with the order. Be sure to keep the original packaging in case you need to return the mobile computer for service.

Memory Card Specifications

Honeywell recommends the use of Single Level Cell (SLC) industrial grade microSD™ or microSDHC™ memory cards with Dolphin mobile computers for maximum performance and durability. Contact a Honeywell sales representative for additional information on qualified memory card options.
Accessories for the Dolphin CT50 NI

These accessories are available for the CT50:
• HomeBase (Model CT50-HB)
• Ethernet HomeBase (Model CT50-EB)
• ChargeBase (Model CT50-CB)
• NetBase (Model CT50-NB)
• Quad Battery Charger (Model CT50-QBC)
• Vehicle Power Adapter (Model CT50-MC)
• Vehicle Dock (Model CT50-MB)
• USB Adapter (Model CT50-USB)
• Scan Handle
• Holster
Front Features

- Speaker
- Good Read LED
- Scan buttons
- Battery status / Notification LED
- Volume buttons
- Touch panel
- Navigation panel
- Microphone
- Power button

- Honeywell
Back Features

- Camera lens
- Camera button
- Battery door latch
- microSIM and microSD door
- Battery
Install a microSIM Card

1.

2.

3.

4.
Install a microSD Card

Note: Format the microSD card before initial use.
Install the Battery

The Dolphin CT50 NI mobile computers ship with a Li-ion 3.8 VDC, 15.5 watt-hour battery manufactured for Honeywell International Inc.
Charge the Computer

⚠️ Warning: Explosion Hazard - Batteries must only be changed or charged in an area known to be non-hazardous. Use ONLY Honeywell CT50 NI battery part number 318-055-009.

⚠️ Risque d’explosion - Les batteries doivent uniquement être remplacées ou rechargées dans un endroit non dangereux. Utilisez UNIQUEMENT Honeywell CT50NI batterie P/N 318-055-009.

The Dolphin CT50 NI mobile computer ships with a partially charged battery. Charge the battery with a CT50 charging device for a minimum of 4 hours. Using the computer while charging the battery increases the time required to reach a full charge.

⚠️ Caution: We recommend the use of Honeywell accessories and power adapters. Use of any non-Honeywell accessories or power adapters may cause damage not covered by the warranty.

⚠️ Mise en garde: Il est recommandé d’utiliser les périphériques, les cordons d’alimentation et les adaptateurs secteur conçus par Honeywell. L’utilisation de tout périphérique, cordon d’alimentation ou adaptateur secteur d’une autre marque est susceptible de provoquer des dommages non couverts par la garantie.

The Dolphin CT50 NI mobile computers are designed for use with the following charging accessories: HomeBase, Ethernet HomeBase, ChargeBase, NetBase, Quad Battery Charger, Vehicle Power Adapter, Vehicle Dock, and USB Adapter.

⚠️ Caution: Make sure that all components are dry prior to using the computers and batteries with accessories. Using wet components may cause damage not covered by the warranty.
Set Up the Computer for the First Time

1. Press the **Power** button.
2. Select your language and then touch **Next**.
3. Select your region and then touch **Next**.
4. Touch **Cancel** to skip the advanced provisioning options.
5. Follow the on-screen prompts to finish setting up the computer. To learn more about what you can do with a Microsoft® account, go to [https://account.microsoft.com/about](https://account.microsoft.com/about).

Turn the Power On or Off

To turn the computer on:
- Press and release the **Power** button.

To turn the computer off:

1. Press and hold the **Power** button until “slide down to power off” appears on the screen.
2. Slide the screen down until the image disappears and “Goodbye” appears on the screen.

**Note:** You should always power off the computer before removing the battery.
About the Start Screen

Status bar

Start screen
Navigation and Function Buttons

<table>
<thead>
<tr>
<th>Buttons</th>
<th>Description</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>🔄</td>
<td>Back</td>
<td>Return to the previous screen.</td>
</tr>
<tr>
<td>🌐</td>
<td>Home</td>
<td>Return to the Start screen.</td>
</tr>
<tr>
<td>🔍</td>
<td>Search</td>
<td>Start a search on the computer or the Internet.</td>
</tr>
<tr>
<td>🔊</td>
<td>Volume</td>
<td>Raise or lower the volume of the active speaker.</td>
</tr>
</tbody>
</table>

**Note:** Additional functionality varies according to the application in use.

**Wake the Computer from Sleep Mode**

Sleep mode automatically turns the touch panel display off and locks the computer to save battery power when the computer is inactive for a programmed period of time.

1. Press and release the **Power** button to wake the computer.
2. Swipe up from the bottom of the screen to unlock the computer.
Adjust the Screen Time Out Setting

You can adjust the amount of time before the screen times out after inactivity.

1. Scroll to the bottom of the screen and touch **All Apps**.
2. Scroll down to **Settings**.
3. Touch **Personalization** and then **Lock Screen**.
4. Scroll down to **Screen Times Out After Setting** and select an amount of time from the drop-down list.
5. Touch the **Home** icon to return to the Home screen.

Turn Airplane Mode On or Off

1. Swipe down from the top of the display to open the quick settings.
2. Touch Expand.
3. Touch Airplane mode to turn it on or off.

**Note:** When Airplane Mode is turned on, ✈️ appears on the status bar.

Scan a Bar Code with the ScanDemo

**Note:** For optimum performance, avoid reflections by scanning the bar code at a slight angle.

1. Scroll to the bottom of the screen and touch **All Apps**.
2. Scroll down to **ScanDemoW10**.
3. Point the computer at the bar code.
4. Touch **Scan** on the touch screen or press and hold a Scan button. Center the aiming beam over the bar code.  

The decode results appear on the screen.

**Take a Photo or Video**

1. Press the **Camera** button.

2. Select either single photo mode 📸 or video mode 🎥 in the viewfinder.

3. Point the camera lens at the object you want to capture. The camera lens is located on the back of the computer.

4. Touch the **single photo** icon to capture a single photo. Touch the **video** icon to start recording video. Touch the **video** icon again to stop recording.

5. To view the captured photo or video, touch the **preview circle** in the upper right corner.
Restart the Computer

You may need to restart the computer to correct conditions where an application stops responding to the system or the computer seems to be locked up.

1. Press and hold the **Power** button until “slide down to power off” appears on the screen.

2. Slide the window down to the bottom of the screen. “Goodbye” appears on the screen before the computer turns off.

To restart the computer if the touch panel display is unresponsive:

- Press and hold the Power + Volume Down buttons for approximately 13 seconds until the computer restarts.

**Note:** If you try to restart the computer and still experience issues, you may need to see the user guide for information on how to perform a Factory Reset (Clean Boot).

Support

To search our knowledge base for a solution or log into the Technical Support portal and report a problem, go to: www.hsmcontactsupport.com.

User Documentation

For the user guide and other documentation, go to: www.honeywellaidc.com.
Limited Warranty

For warranty information, go to: www.honeywellaidc.com and click Resources > Warranty.

Patents

For patent information, go to: www.hsmpats.com.

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